



Services juridiques communautaires
de Pointe-Saint-Charles et
Petite-Bourgogne

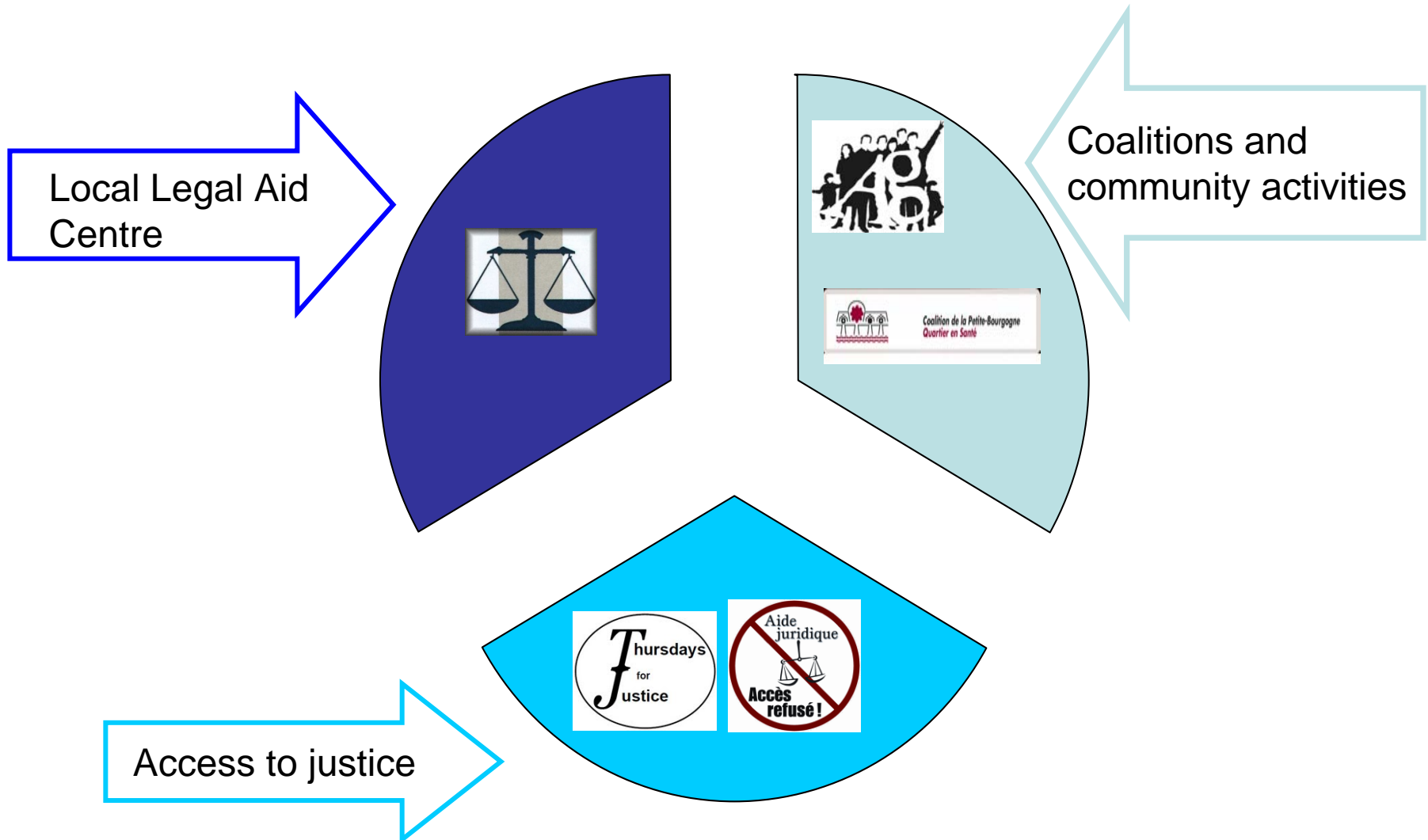
Depuis 40^{ans}
à la défense des droits

www.servicesjuridiques.org

Annual General *Meeting*

2010-2011 Report

This mandate contains many aspects



Teamwork

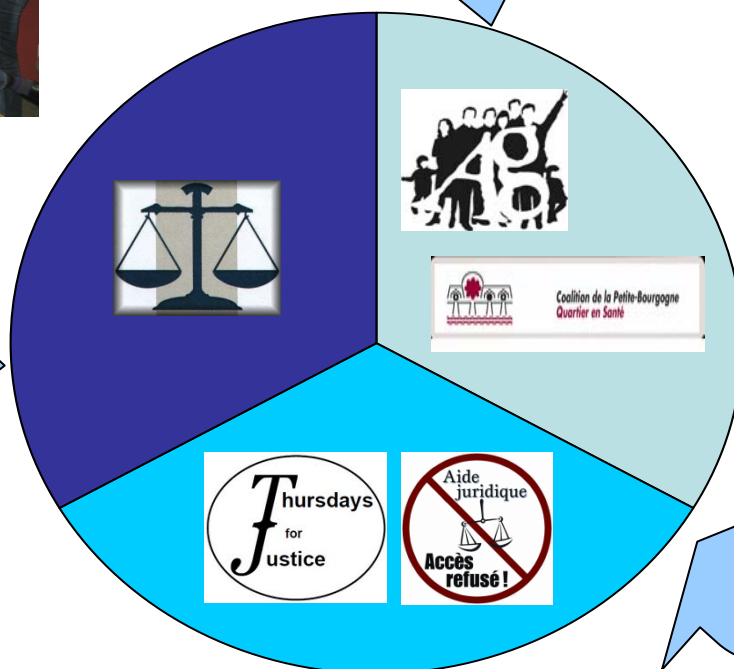
The staff



Members



The Board of Directors



Main accomplishments

2010-2011

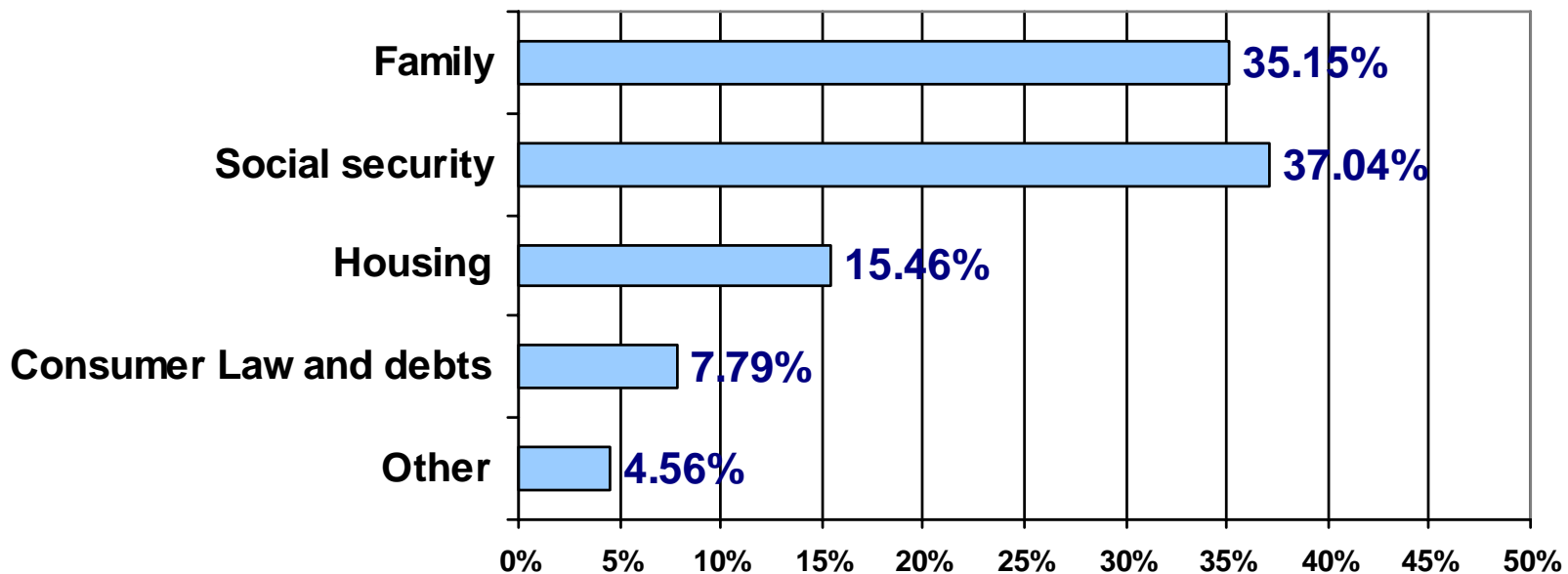




Local Legal Aid Centre

899 individual files
Answers to essential needs

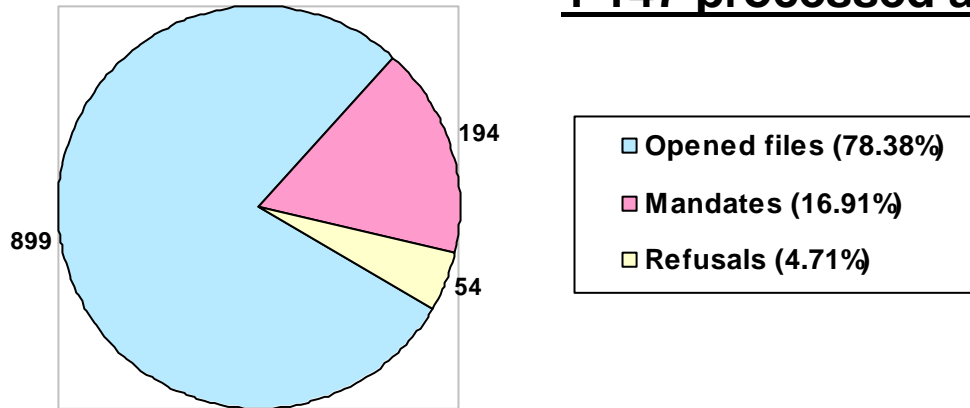
2010-2011





Local Legal Aid Centre

1 147 processed applications in 2010-2011



✓ **899** were opened:

564 for citizens of Pointe-Saint-Charles;
335 for citizens of Little-Burgundy

✓ **194** legal aid mandates were issued for people represented by a private practice lawyer;

✓ **54** applications were refused

The refusals are mostly due to income surpassing the financial eligibility criteria.



Access to justice



7 Thursdays for Justice

Fall
2010

- *When freedom of expression meets with repression*
- *Respecting the autonomy for seniors!*
- *The rules of confidentiality and personal information*



**Winter
2011**

- *Finally new rules for the Telecommunications companies!*
- *The facto spouses: What's new?*
- *Because we also have economic and social rights!*
- *Open house!*



12 workshops for community groups

- ✓ Responsibilities and operations of a board of directors (1)
- ✓ Debts and Identity theft (1)
- ✓ Meeting with a lawyer :
answering various questions (2)
- ✓ Wills and estates (3)
- ✓ Estates and welfare (2)
- ✓ The rules of confidentiality and personal
information in housing coops and non-profit housing (1)
- ✓ Couple's life : married or not, what are my rights (1)
- ✓ Marital life and welfare (1)





Access to justice



2 activities in collaboration with community groups

Youth rights and police



June 17th, 2010

In collaboration with TRAC

With Me Étienne Poitras and Ms. Isabelle Raffestin (*Rapsim*).

Together against bedbugs : Taking action efficiently !



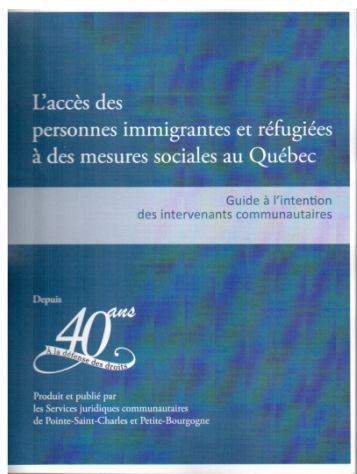
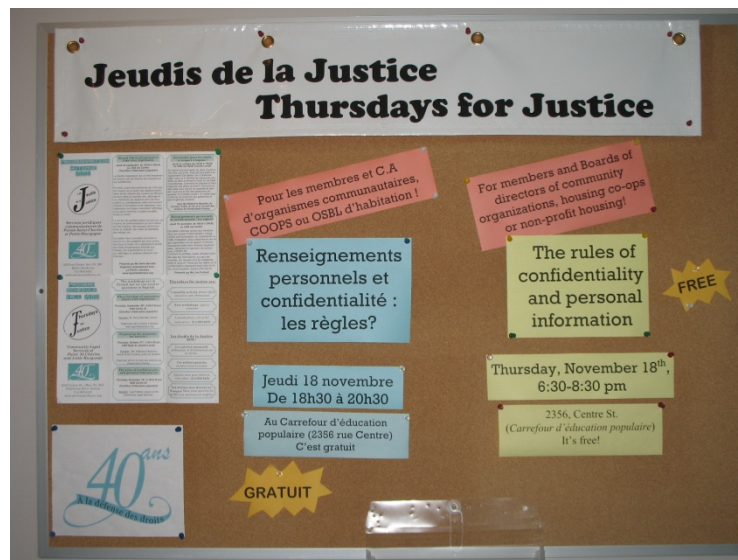
Mai 18th, 2011

In collaboration with
POPIR Housing Committee.

With M. Harold Leavy, exterminator,
and Alain Ouellet- lawyer.

A good participation:

- Groups varying from 4 to 40 people.
- Approximately 250 participants to these activities.



Throughout the year, we continued to promote the guide and even had to have reprinted other copies.

The access to social benefits and programs in Quebec for Immigrants and Refugees is so complex. We are proud to have contributed to making it easier in understanding their rights.



Working in and with the community



Coalition de la Petite-Bourgogne
Quartier en Santé

Action-Gardien Coalition :

Different participations:

- ❖ Regular meetings;
- ❖ Development committee and involvement regarding the development of the CN lands;
- ❖ Defence committee and public activities organised by this committee;
- ❖ Ad hoc committees. For example: awarding funds and membership.

Little-Burgundy Coalition:

- ❖ Participation in the committee for development, security issues and community aspects.



Public assembly

Quebec's budget: Which choices? Which alternatives?



Working in and with the community

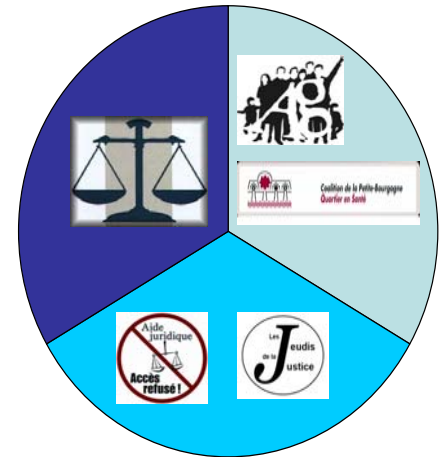


Coalition de la Petite-Bourgogne
Quartier en Santé

Other participations:

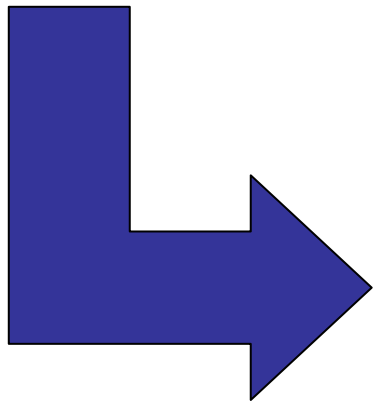
- ❖ The Carrefour d'éducation populaire's Solidarity Event;
- ❖ Little-Burgundy's annual festival;
- ❖ Support to the Conseil des Aînés;
- ❖ Participation in campaigns & actions that aim to protect & improve social benefits and programs (support letters, taking position, demonstrations);
- ❖ Our organization is also member of the Board of Directors of the Cité des bâtisseurs (housing project for seniors). Lise Ferland is our representative.
- ❖ Participation in different information stands:
 - ✓ Day of professional schooling information at Centre Saint-Paul (December 9, 2010)
 - ✓ Matinee of information on the existing resources regarding conjugal and family violence (April 13, 2011)
 - ✓ Ropasom – Information stand for seniors (May 12, 2011)

Changes and organizational challenge



Many members of our team are leaving for retirement.
We have to prepare for those who will be filling in and joining our team. We need to equip ourselves with useful tools.

Accomplishments of tools, transfer of knowledge and practices of our organization



- A guide for lawyers and internship-lawyers;
- A guide for the legal assistants;
- Update of the guides for the receptionist and community organizer;
- Code of ethics for the members of the Board of Directors and for the employees;
- Policy relating to confidentiality and conflicts of interests;
- Policy of management of the complaints

What is in store for us in 2011-2012?

WITHIN A CONTEXT FILLED WITH CHALLENGES ...

- ❖ Organization in full mode of transition and changes: retirement, smaller team for services...
- ❖ Legal Aid budget cutbacks

Priorities for 2011-2012

1) To preserve the mission of our organization, its values and operation, we will continue :

- ✓ Implication of the members of the Board of Directors (working committees, orientation meetings) and close collaboration with the staff.
- ✓ Planning of retirements, process of integration and training.
- ✓ Tools to transfer knowledge and practices of the organization.

Priorities for 2011-2012

2) To ensure individual and collective legal services:

- ✓ Vigilance regarding the legal aid network.
- ✓ Preserve our financing and autonomy.
- ✓ Continue the awareness of our organization.
- ✓ Maintain the quality of services.

Priorities for 2011-2012

3) Working towards justice being more accessible:

- ✓ Pursue our educational activities on rights;
- ✓ Pursue our involvement in the Coalition for access to Legal Aid.

4) To continue our involvement in community battles to obtain better conditions in the daily life of the population:

- ✓ Participate in the coalitions of Pointe-Saint-Charles and Little-Burgundy.

2010-2011 Financial report



AND



Estimates for 2011-2012



Financial situation



Our income in 2010-2011

➤ **Legal aid.....\$ 764,602**

Salaries: \$ 619,522

Operation : \$ 96,105

Judicial fee : \$ 35,000

Lump sums: \$ 13,975

➤ **Other (includes SACAIS) \$ 35,308**

TOTAL \$ 799,910



Financial situation



Our expenses in 2010-2011

➤ **Legal Aid..... \$ 769,910**

Salaries: \$ 623,632

Operations: \$ 109,193

Judicial fees: \$ 37,085

➤ **Contractual, summer jobs and fees for activities..... \$ 45,601**

TOTAL \$ 815,511

Difference : (\$ 15,601)



Financial situation



Reserved funds and their use

➤ Beginning of fiscal period \$ 56,824

➤ End of fiscal period..... \$ 41,223

+

Unaffected assets: \$ 104,514

Use..... \$ 15,601



Financial situation



Estimated incomes for 2011-2012

➤ **Legal Aid \$ 750,627**

Salaries: \$ 619,522

Operations: \$ 96,105

Judicial fees: \$ 35,000

➤ **Other (includes SACAIS) \$ 35,000**

TOTAL \$ 785,627



Financial situation

Estimated expenses for 2011-2012

➤ **Legal Aid..... \$ 758,522**

Salaries: \$ 619,522

Operations: \$ 104,000 2424

Judicial fees: \$ 35,000

➤ **Contractual, summer jobs and fees for activities..... \$ 35,000**

TOTAL \$ 793,522

Anticipated deficit : (\$ 7,895)

*we have been informed of a 7% reduction in our operation budget (an additional 3%) and are submitted to a 3% reduction in our salary budget